Store reliability



Service efficiency

# THE INTELLIGENT WORKPLACE FOR AHOLD DELHAIZE USA

## Smarter field service, faster repairs, and strategic IT expertise to reduce disruption across your stores.

From checkout lanes to online fulfillment, every minute matters. Pomeroy already supports Ahold Delhaize USA. Discover how our strategic expertise, intelligent field services, and reliable technical support can help keep stores moving.

POMEROY

# WHAT NEXT-GEN STORE OPERATIONS COULD LOOK LIKE WITH POMEROY

**A connected approach to IT service delivery reduces disruption, simplifies operations, and drives better business outcomes.**

### IT priorities become measurable business results

IT leaders face constant pressure to improve efficiency, reduce risk, and modernize operations.

Our **Advisory & Consulting** helps turn those challenges into opportunities by uncovering inefficiencies, prioritizing investments, and building actionable roadmaps that deliver real business value.

### The economics of field service improve

Most field service runs on reflex. A ticket comes in, and a technician goes out.

Pomeroy **SmartField** changes that model by combining AI, automation, and real-time device intelligence to detect and diagnose issues, determine when onsite service is truly needed, and orchestrate the right response.

### Fewer IT issues become store issues

Technology failures shouldn't bring store operations to a halt.

Pomeroy **Break/Fix Services** provides responsive technical expertise, streamlined repair coordination, and consistent support across locations to accelerate resolution, minimize costly disruptions, and keep stores selling.

## THERE'S MORE WE CAN ACCOMPLISH TOGETHER.

up to **40%** fewer onsite visits

up to **95%** first-time fix rate

up to **30%** lower cost-to-serve

**Great partnerships create opportunities to do more. Let's explore new ways to simplify IT operations, lower service costs, and improve performance across your stores.**

**Let's talk**

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